

# DeFelsko

Service Form – Print and return with instrument

**Ship To:** DeFelsko Corporation  
Attn: Service Department  
800 Proctor Avenue  
Ogdensburg, NY 13669 USA

**Contact Name:** \_\_\_\_\_

**Company Name:** \_\_\_\_\_

**Telephone:** \_\_\_\_\_ **Fax:** \_\_\_\_\_

**Email Address:** \_\_\_\_\_

**Billing Address:**

**Shipping Address:**

\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

**Reason for return:**     Repair     Re-certification    Other \_\_\_\_\_

**Instrument Model:** \_\_\_\_\_ **Serial Number (S/N):** \_\_\_\_\_

**Detailed Symptoms or problems you are experiencing (Very Important):**

\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

**Important note to our International Customers (Outside USA only):**

Include a **Commercial Invoice** showing the description of the instruments, and **Value for Customs Purposes Only**. Include the following statement:

**"U.S. Goods Returned For Repair/Calibration. Country of Origin: USA"**

*NOTE: Failure to include this statement in your invoice will result in U.S. Customs assessing duties on the shipment, which we will in turn pass on to the customer/shipper.*